



ALBA 4 Instruction manual



You'll soon be up and running
Looking forward to your new ALBA 4 smartphone? Great.
Then let's get you started.
Just follow this simple step-by-step guide and you'll be good to go.

Help and Guidance

We're here to help you get the most from your ALBA 4 smartphone. Should you require any guidance, a simple solution can often be found online at:

www.argos-support.co.uk

If you still require further assistance, call one of our experts on 0208 068 1044.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

2 ALBA

Contents

Safety information	5	Using your ALBA 4	37
Getting to know your ALBA 4	21	Adding a Google account.....	38
Ready let's begin.....	22	Hints and tips for Android.....	40
Accessories.....	23	Improving security on your Alba phone.....	42
Device description.....	24	Product support	47
Assembling.....	27	Troubleshooting.....	48
SIM size guide.....	28	Help and assistance.....	50
Inserting SIM cards & memory card.....	29	Environmental considerations.....	51
Turning on.....	32	Your Alba guarantee.....	52
On your homescreen.....	33		
Mobile data connection.....	34		
WiFi connection.....	35		

Troubleshooting section of these instructions, or online at www.argos-support.co.uk If you still require further assistance, call one of our experts on 0208 068 1044.



Safety information

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Warranty and Limited Liability

In this document, with regard to the use of the name "Alba", Alba is a brand owned by Argos Ltd, 489 – 499 Avebury Boulevard, Milton Keynes, MK9 2NW.

This product is sold with a limited warranty and specific remedies are available to the original purchaser in the event the product fails to conform to the limited warranty.

Manufacturer's liability may be further limited in accordance with its sales contract.

Nothing in this document affects the consumers statutory rights under UK law, in particular Sale of Goods Act 1979 (as Amended), Consumer Rights Act 2015 and Consumer Contract (Information, Cancellation and Additional Charges) Regulations 2013.

In general, and in a non-limited manner, the manufacturer shall not be responsible for product damages caused by natural disasters, fire, static discharge, misuse, abuse, neglect, improper handling or installation, unauthorized repair, alteration or accident. In no event shall the manufacturer be liable for loss of data stored on disk media unless the cause is proven to be a defective product or a defect in any digital content supplied with the unit. Please see Argos.co.uk for a complete statement of warranty rights, remedies and limitation of liability.

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Furthermore, the warranty as far as is permitted by law does not apply to:

1. Damages or problems resulting from misuse, abuse, accident, alteration or incorrect electrical current or voltage.
2. Any product tampered-with or damaged warranty seal or serial number label.
3. Any product without a warranty or serial number label.

The end user is required to use this product only in conformity with its original purpose and is strictly forbidden to make any technical modifications that could potentially impinge on the rights of third parties. Any modification to the hardware, software, or physical enclosure of the product must be approved in writing by Alba. Non approved modified products are subject to the withdrawal of any or all guarantee clauses. In the event that your product ceases to operate within 24 months of purchase, return it along with all accessories to your place of purchase along with proof of purchase for either a free repair, replacement or refund to be determined by Alba on receipt of your faulty device. This Guarantee is provided by Argos Ltd, 489 – 499 Avebury Boulevard MK9 2NW, and does not affect your consumer rights.

Lithium-ion Battery Caution

This product is equipped with a Lithium-Ion battery. Do not pierce, open, disassemble it, or use it in a humid and/or corrosive environment. Do not put, store

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or leave your product in or near sources of heat, in direct strong sunlight, in a high temperature location, in a pressurized container or in a microwave oven. Do not expose it to temperatures over 60 C (140 F). If the battery leaks and you come into contact with the leaked fluids, rinse thoroughly with water and seek medical attention immediately. Failure to follow these instructions could cause the Lithium-Ion battery to leak acid, become hot, explode or ignite and cause injury and/or damage.

Optimising battery performance

Do not leave your battery charging for more than one day. Doing so runs the risk of overcharging the battery and shortening its total life span. If the device is not used for an extended period of time, the battery will slowly discharge and the device will need to be recharged before using again. Unplug the charger from the wall when it is not being used. Use only a Alba approved battery in the device.

Warnings and Safety Instructions

CAUTION

To prevent risks of electric shock, this unit must only be opened by qualified service personnel. Power off and disconnect the power supply cable before opening the unit.

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WARNING

To prevent fire or shock hazard, do not expose the unit to rain or moisture.

Use of this product is for personal use only. Copying CDs or loading music, video, or picture files for sale or other business purposes is or may be a violation of copyright law.

Copyrighted materials, works of art, and/or presentations may require authorization to be fully or partially recorded. Please be aware of all such applicable laws concerning the recording and use of such for your country and jurisdiction.

SAFETY

For driving safety, only a passenger should operate the device when the car is in motion and not the driver. Laws governing the usage of electronic devices by the driver may be applicable in your jurisdiction and/or country.

Install your Alba product carefully

Make sure your Alba product and its accessories are solidly secured when you are using them in a car. Avoid mounting your Alba device and its accessories near the airbag opening areas. Equipment that is not securely fixed in a car could result in

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serious injury when the airbag activates. Handle the batteries and charger with care and respect the recycling instructions. Use only Alba certified batteries and charger for your Alba product. Using batteries or a charger that is not certified by Alba can result in serious injury or damage your product. Never throw a battery into a fire. See your current local regulations for information on battery recycling.

Never put your Alba device inside of, or on top of, a heating device such as microwave oven, toaster oven, or heater. When batteries heat up, there is a risk of explosion. Be careful to never crush or perforate the battery. Avoid exposing the battery to high external pressure which could provoke an internal short-circuit and overheating.

Use only accessories that are Alba branded or recommended by Alba. The use of incompatible accessories with the Alba device can cause injury. Handle your Alba product with care. Keep your product away from any sources of humidity. This can seriously damage the device. Do not manipulate your Alba device with wet hands. Any damage done to the device due to its contact with water voids your warranty. Do not use or store your product in an area that is dusty or dirty. This can deteriorate the components in your device. Your Alba device is a complex electronic product. Keep it protected from falls and physical shock. Do not subject it to violent movements.

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Do not paint your product. Doing so could make movable parts unusable and reduce or limit its functionality. Only Alba certified technicians are qualified to repair your Alba device. In calling upon non qualified persons to repair your Alba product, you run the risk of damaging your device and voiding your guarantee, this does not affect your consumer rights.

Avoid interference with other electronic products

Your Alba device radiates radio frequency (RF) signals that could interfere with the functioning of other electronic devices that are insufficiently or incorrectly protected from RF energy, such as pacemakers, hearing aids, medical devices, or any other electronic device found in your home or car. Contact the maker of the maker of the equipment to resolve any possible interference problems.

Other Security Instructions

Always manipulate your Alba device with care. Keep it in a clean environment away from dust. Do not expose the device to extreme temperatures. Do not drop or throw the device. Do not allow the device to come in close contact to a flame.

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CHILD PROTECTION:

This device is not a toy. Keep the device away from babies and infants, young children should only use the item under adult supervision. Unsupervised play can lead to injury or damage to the device. The mains adapter should be connected to the power supply close to the equipment and be easily accessible. To isolate the unit from power switch off power to the mains adapter and disconnect it from the power supply before disconnecting the USB lead from the product.

Electrostatic Discharge (ESD)

Normal functioning of the product may be disturbed by ESD. If so, simply reset the product to resume normal operation by following the instruction manual. During file transmission, please handle with care and operate in a static-free environment.

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Avoiding Hearing Damage



This product respects the current regulations for limiting the output volume of consumer audio devices to a safe level. It must be only used with earphones complying with the EN 50332 norm. By listening to your device with headphones or earbuds at high volumes, you run the risk of permanent damage to your ears. Even if you get used to listening at high volumes and it seems normal to you, you still risk the possibility of damaging your hearing. Reduce the volume of your device to a reasonable level to avoid permanent hearing damage. If you hear ringing in your ears, reduce the volume or shut off your device and see a doctor.

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illustrations may not always match contents.

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END USER LICENSE AGREEMENT for Alba SOFTWARE

PLEASE CAREFULLY READ THE BELOW TERMS AND CONDITIONS OF THE END USER LICENSE AGREEMENT (EULA) BEFORE USING YOUR Alba PRODUCT. THE "Alba SOFTWARE" (all software distributed within the Alba hardware product) ON THIS DEVICE IS LICENSED TO YOU, YOU DO NOT OWN IT. BY USING THE SOFTWARE ON THE DEVICE, YOU ARE THUS GIVING YOUR CONSENT TO BE BOUND BY THIS AGREEMENT. IF YOU DO NOT AGREE WITH ANY PART OF THIS EULA, Alba WILL NOT LICENSE THE SOFTWARE TO YOU. IN SUCH A CASE, PROMPTLY SEE YOUR VENDOR OR CONTACT Alba DIRECTLY in order to FIND an adequate solution to this disagreement. On first use you may be required to accept license agreements, terms and conditions for third

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party software supplied with the device additional to the terms set out here.

1. GRANT OF LICENSE – Subject to the terms and conditions of this license, Alba grants you the nonexclusive right to use the software within the Alba hardware product. The Alba SOFTWARE can only be used on the Alba manufactured product that it is delivered with.
2. TITLE – You have no title, ownership rights, rights to trade secrets, or intellectual rights to the Alba SOFTWARE.
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4. COPYRIGHT / INTELLECTUAL RIGHTS – The Alba SOFTWARE is protected by the laws of England and Wales, United States and other applicable International Copyright and intellectual property laws and treaties.
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 - A. Alba SOFTWARE is licensed to you.
 - B. Alba makes not guarantees either expressed or implied as to the correctness, accuracy, reliability, fitness of use for a particular purpose or otherwise of its

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SOFTWARE. This does not affect your consumer rights set out in the Consumer Rights Act 2015

6. LICENSED COMPONENTS – Within the Alba SOFTWARE are components licensed to Alba and/or its partners and/or suppliers and such licensors reserve rights that may not be expressed herein. Alba's licensor(s) makes no warranties, express or implied, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose, regarding the licensed materials. Alba' licensor(s) does not warrant, guarantee or make any representations regarding the use or the results of the use of the licensed materials in terms of its correctness, accuracy, reliability, or otherwise. You assume the entire risk as to the results and performance of the licensed materials. Where the exclusion of implied warranties is not permitted by some jurisdictions, this exclusion may not apply to you.

In no event will Alba's licensor(s), and their directors, officers, employees or agents (collectively Alba's licensor) be liable to you for any consequential, incidental or indirect damages (including damages for loss of business profits, business interruption, loss of business information, and the like) arising out of the use of inability to use the licensed materials even if Alba's licensor has been advised of the possibility of such damages. Where some jurisdictions do not allow the exclusion or

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limitation of liability for consequential or incidental damages, the above limitations may not apply to you.

7. **ILLEGAL USE** – You cannot use the Alba SOFTWARE to engage in illegal activities including the reproduction, storage and/or distribution of copyrighted materials that you do not have the express written consent to.

8. **TRANSFER** – You can permanently transfer your rights to the Alba SOFTWARE through the transfer or the sale of your Alba hardware product to a second party. You must not retain any copy of the software, upgrades, versions, or documentation, and the party to whom you transfer the agreement must make written notice that he accepts the conditions of this EULA.

9. **TERMINATION** – You may terminate this agreement at any time, at which point you cannot use the Alba SOFTWARE. To do so, you must destroy all originals and copies of the Alba Software and all documentation. You can write to Alba for instructions on having the software removed from your device. This license will terminate automatically (without notice from Alba) if any part of this license agreement is violated.

10. **DECOMPOSITION** – If any part or condition of this agreement is held by governing law to be invalid or unenforceable, such part will be enforceable to

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the extent allowed by law and will have no effect on any other sections of this agreement.

GOVERNING LAW – This license is governed under the law of England and Wales, If you have any questions about this end user license agreement please write to Argos Ltd (owner of the Alba Brand), 489 Avebury Boulevard, Milton Keynes, MK9 2NW, UK. Argos declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

A copy of the declaration of conformity can be obtained from:

Argos Ltd.

489-499 Avebury Boulevard

Milton Keynes, MK9 2NW, UK



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You may also obtain a copy of GNU General Public License, Version 2 at the Free Software Foundation, INC, 51 Franklin Street, Fifth Floor, Boston, MA 02110-1301, USA. Until the date that is three years after our last shipment of this product, you may obtain a copy of the source code corresponding to the binaries for any GPL-Licensed file by contacting Argos customer service at <http://www.argos.co.uk> and Argos will send you a link to such source code or will provide instructions to get the source on a physical medium. This offer is valid to anyone in receipt of this information.

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Getting to know your 2 ALBA 4



Getting to know your ALBA 4

You'll be up and running in no time

Ready? Let's begin...

Please read these instructions carefully.

They contain important information which will help you get the best from your Alba tablet and ensure safe and correct installation and operation.

If you require any further assistance, our technical experts are happy to help.

For full details, refer to the product support section at the end of these instructions.

Getting to know your ALBA 4

You'll be up and running in no time

Accessories



Alba
Phone



Instruction
manual



USB cable



Charger



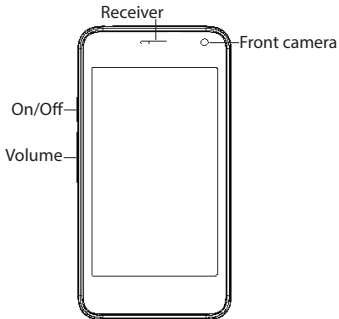
2 silicone
covers

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Getting to know your ALBA 4

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Device description

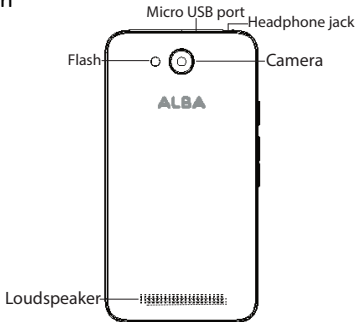


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Device description



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ON/OFF: when the device is off, long press to turn on. When the device is on, short press to turn off the screen and long press to display options.



Volume +/-: press +/- to adjust the volume. When you press the button, notification options are displayed. You can select the most appropriate one.



Back: press to go back to the previous screen.



Home: short press to return to the homescreen, long press to access Google Now.



Recent apps: press to display recent apps.



Micro-USB port: plug the provided cable to charge the device or to connect it to a computer.



Headphone jack: connect the provided earphones to make hand-free calls.



Camera & Flash: take pictures or make movies. To extend movies duration, insert a micro-SD card. Activate the flash option in a dark environment and use it as a torch through the quick settings.

Getting to know your ALBA 4

You'll be up and running in no time

Assembling

After you have unpacked your mobile phone box:

1. Remove the device's back cover using the notch.
2. Insert your SIM card or Memory card in the corresponding slot.
3. Insert the device's battery.
4. Replace the back cover.

Card type	Slot	Format	When inserting your SIM card or micro-SD card, make sure to follow the illustration, otherwise you may damage the slot or the card. 'SD max 64GB (FAT32 card not included)'
3G/2G	slot 1	Micro SIM	
3G/2G	slot 2	Micro SIM	
Micro-SD card	slot 3	Micro-SD	

Please note that you must turn the phone off before removing or inserting a SIM. Failure to do so may result in damage to the SIM.

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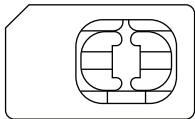
Getting to know your ALBA 4

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SIM size guide

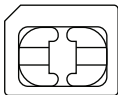
Use the following guide to identify the card required for each slot.

Standard-SIM



25mm

Micro-SIM



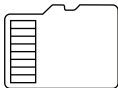
15mm

Nano-SIM



12mm

Micro-SD



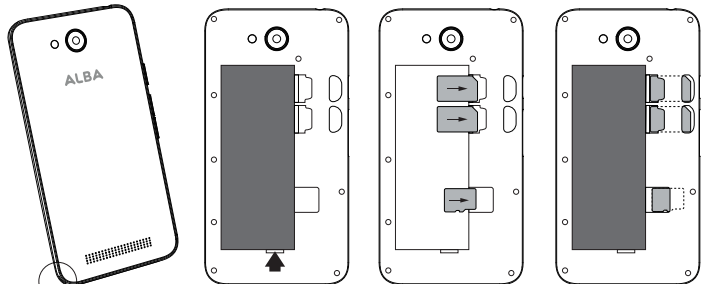
15mm

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Getting to know your ALBA 4

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Inserting SIM cards & memory card



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Getting to know your ALBA 4

You'll be up and running in no time

Adding a micro-SD card

You can increase the memory of your phone quite cheaply by buying a micro SD card. For insertion diagram see page 29. When you insert the card into the phone and switch it back on, the phone will offer you 2 options.

1. Use as portable storage – for moving photos and other media between devices
2. Use micro-SD as internal memory – for storing anything on this device only, including apps.

If your phone does not automatically offer you the SD options above, you can find them in Settings – storage – SD card –  – settings.

If you pick option 1 you can take the card out anytime you like and use it in other compatible devices, e.g. a PC or tablet. You can load files onto it to use in your phone (e.g. mp3 files), and to take photos or downloaded files off your phone to store or view on your PC/tablet. Note that in this method you can only store media files, you cannot store Android apps on the card. The operating system will not allow it.

Getting to know your ALBA 4

You'll be up and running in no time

If you chose option 2 (to format as internal memory) you increase capacity for apps as well as files. However, the memory is truly integrated with the phone, so if you remove it, you will lose files and apps. So if you pick option 2, it's best to pick a large capacity card so you don't ever need to upgrade. It's also very important to use a fast card or the performance of your apps may be affected. We recommend you use App Performance Class A1 cards for integrated storage. The next best choice is to opt for an Ultra High Speed (UHS) card with a read/write speed of at least 20MB/s. See page 27 for maximum recommended capacity.

Note it's best to format the card in your phone/Android tablet before you load anything onto it. Your Android phone knows what format to use. If you prefer to do this in your PC, the format required is FAT32. Your phone will not work with cards formatted in NTFS or other formats and may not even recognize them.

Getting to know your ALBA 4

You'll be up and running in no time

Turning on

1. Plug the charging cable in the Micro-USB port and connect it to its charger. Before using your device for the first time, charge its battery completely.
2. Press and hold the ON/OFF button to turn on the device.

The first time you start up your Alba, the installation wizard will help you set up your device.

3. Follow the instructions.

If you have inserted a SIM card, you may need to enter a PIN code.

Beware of typing a wrong PIN code.


Tip:

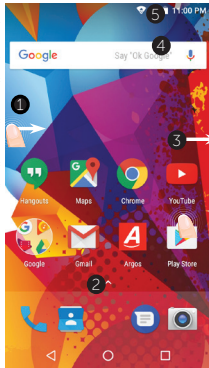
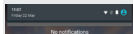
Your device goes in standby mode when you do not use it for a specific period of time. To wake up your device, press the ON/OFF button. To set the duration, go to Settings > Display > Sleep.

Getting to know your ALBA 4

You'll be up and running in no time

On your homescreen

- | | |
|--|---|
| 1. Swipe right | to access Google Now |
| 2. Swipe up  | to access all your apps |
| 3. Hold your finger on an app | to move it right and create a new homescreen. |
| 4. Say "Ok Google" | to launch the search page. |
| 5. Touch and pull down the status bar to display it. Touch again the bar to reveal the quick settings. | |



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Getting to know your ALBA 4

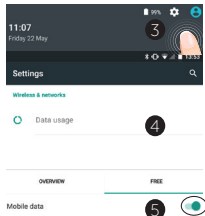
You'll be up and running in no time

Mobile data connection

If your mobile phone subscription includes a mobile data option, you should be connected to the Internet without any further setup. The phone will only have signal if you are in an area covered by your provider's 4G network.

Activating/Deactivating the mobile data

1. Touch and pull down the status bar to display it.
2. Touch the bar again to reveal the quick settings.
3. Select the Settings icon.
4. In Wireless & networks, select Data usage, then the SIM card tab.
5. Slide the Mobile data switch to turn on/off.





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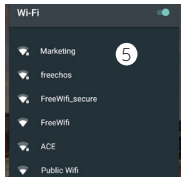
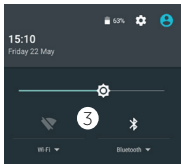
Getting to know your ALBA 4

You'll be up and running in no time

WiFi connection

WARNING: Make sure that you are in a WiFi zone. You can access the WiFi settings quickly from the status bar.

1. Touch and pull down the status bar to display it.
2. Touch again the bar to reveal the quick settings.
3. Select the WiFi icon  to activate the WiFi connection .
4. Select "WiFi" below the WiFi icon.
5. Touch the name of network you want to connect to. Private networks are shown with a lock icon and will require you to enter your password.



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Using your ALBA 4 3



Using your ALBA 4

You'll be up and running in no time

Adding a Google account

A Google account lets you take full advantage of any Google apps and services that you may want to use.

1. Go to "Settings" > "Accounts" > "Add account".
2. Select the account type "Google" to add.
3. Follow the onscreen instructions to enter information about the account.

Once the account is created, you can access Play Store, Gmail, Hangouts, Maps and many other apps.

Synchronizing info

Information must be synced to be saved. Your data is backed up on Google servers.

1. Go to "Settings" > "Accounts" > "Google".
2. Select your account.

The list of information that can be synced are displayed.

Automatic sync should be activated. To launch the sync, press the Menu button , then Sync now. You can get them back in case of loss of your device or SIM card.

When your Google account is added to a new device, all your saved information is transferred.




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Using your ALBA 4

You'll be up and running in no time

Saving your contacts

When your contacts are saved, they are always available on the web and can be synced to any Android phone that's set up with your Google account.

1. Install the SIM card with your contacts in your phone.
2. From the Home screen or the All Apps screen, select the Contacts app .
3. Touch the Menu button  > "Import/Export".
4. In Import/export contacts, select "Import from SIM card".
5. Select your Google account.
6. Check contacts to be imported and validate.
7. Once the contacts are imported in the Google account, go to "Settings" > "Accounts" > "Google".
8. Select you Google account.
9. Select the Menu button  then "Sync now".

Your contacts are saved to your Google account.

Using your ALBA 4

You'll be up and running in no time

Hints and tips for Android

Moving a home screen item: Touch and hold your finger onto it, then slide it to the desired location, and release your finger.

Removing a home screen item: Touch and hold it, slide your finger towards the top of the screen and drop it over the "Remove" icon.

Uninstalling an item: From the "All apps" screens, touch and hold it, slide your finger towards the top of the screen and drop it over "Uninstall" bin.

Creating application folders: Drop one app icon over another on a home screen and the two icons will be combined.

Using your ALBA 4

You'll be up and running in no time

Hints and tips for Android

Changing your wallpaper: Hold your finger on a home screen at an empty location. Touch "Wallpapers".

Locking the touchscreen: Select the "Settings" app, then scroll down and touch "Security". Touch "Screen lock". Touch the type of lock you would like to use. After you set a lock, a lock screen is displayed whenever your screen wakes up, requesting the pattern, pin or other specified key.

Widgets: Hold your finger on a homescreen at an empty location. Touch "Widgets".

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Improving security on your Alba Phone

Online

In order to avoid online threats we recommend that you install antivirus and security software on your device and keep these and your browser and other software up to date to take advantage of security fixes.

Physical theft

If you store valuable information on your phone including passwords and logins for personal accounts etc. you may want to enhance the security of your phone in case it is stolen or lost.

Setting a PIN or password

You can set a pin code (4-8 digit numerical code) or you can set a password which is 4 to 17 digits. We recommend you set a password, the longer and more complex it is the harder it is to break. For the best passwords use a

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

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mixture of upper and lower case letters, numbers and special characters such as %, # and *.

- In 'Settings', select 'Security', then 'screen lock', then select PIN or Password. It is important to remember your password, without it your device will be useless. Make a note of it in this book and keep the book somewhere safe away from your phone.

Encryption

As a feature of Android 7, the personal data on your Alba phone is encrypted to prevent any unauthorized persons getting access to it. So, in the event of your phone being lost or stolen your data is safe. In order for encryption to be effective you must set an effective password. Security on your device is very effective so remember to write down your password and Google account address and password.

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In the event that you forget them you will not be able to access your device by any means. We suggest that you write down your account details and passwords in this book and then keep this book in a safe place.

Erasing your personal data

If you sell your tablet on or discard it, you should remove your personal data from it.

1.Remove your Google account

Settings – accounts – Google – select your account then press and press 'remove account'.

2.Return your phone to factory defaults

Settings – Back up and reset – Factory data reset – reset phone.

If you prefer to be extra sure, you can also use an eraser app.

To download a file eraser, go to Google Play

store, select a file eraser program such as Remo File Eraser – download and install.

Open the app and follow instructions to securely erase your data.

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program such as Remo File Eraser – download and install.

- Open the app and follow instructions to securely erase your data.

Further Advice

For further advice on how to stay safe there are government lead initiatives such as Get Safe Online <https://www.getsafeonline.org/> which give good advice about how to avoid a range of security threats. Don't let security issues spoil your enjoyment of your phone.



Product support

Help is always at hand

Troubleshooting

My phone is frozen or crashed

Perform a soft reset by pressing and holding the volume down button and ON/OFF buttons together for 15 seconds.

If all else fails - remove and reinstall your battery, then turn your phone on. Crashes are usually the result of 1. conflicts with 3rd party apps. 2. apps that have not been updated, 3. Firmware that has not been updated.

1. Check what apps you have installed recently to see if you can find the problem app, uninstalling may fix the issue
2. Update your apps by opening the Google Play app, touch the 3 lines icon in the search box and the select my apps and games – update all.
3. Check to see if firmware updates are available by going to settings – about phone – check for update. Don't be scared of updating your firmware, it's quick and painless and all your apps and files will be right were you left them. Just make sure you have good signal and do the update on WiFi to avoid data charges.

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Product support

Help is always at hand

Troubleshooting

I cannot switch my phone:

Charge the battery for at least 20 minutes.

My phone cannot connect to a network or "No service" is displayed:

Recheck that your SIM is inserted correctly in accordance with this instruction set. Try connecting in another location. Verify the network coverage with your operator.

Unable to make outgoing calls or receive incoming calls:

Make sure your phone is connected to a network by checking the signal bars icon on the status bar or by calling your network. Check with your operator to see if you have credit.

Product support

Help is always at hand

Troubleshooting

SIM card PIN locked:

Contact your network operator to obtain the PUK code (Personal Unblocking Key).

To configure a new 4G network:

On your device, tap Settings.

Select Wireless & networks > More... > Mobile networks.

Select Network settings. In Network operators, select your operator.

In Access Point Names, select the correct access point name and enter the exact connection parameters provided by your 4G provider.

Product support

Help is always at hand

Troubleshooting

Factory data reset

The most common causes of operational problems on mobile phones is interference from 3rd party apps and malware picked up from internet use. If your phone starts to misbehave or seems faulty, first consider that the problem may be due to a new app. Back track to see what apps you have loaded recently to see what may have caused an issue. In some cases, uninstalling the app may be enough to fix the issue. In other cases, you will need to perform a factory data reset to recover your phone to working order. If you are synced up to your Google account, your apps and settings are backed up, so this is not such an extreme remedy. First check that you have your Google account set up and that you can remember the account e-mail address and password. You will need these after the reset. If you can't remember them do not reset, your phone would be useless afterwards. To reset, go to settings – back up and reset - factory data reset – reset phone.

Product support

Help is always at hand

Help and assistance

If you require any technical guidance or find that your Alba phone is not operating as intended, a simple solution can often be found in the Troubleshooting section of these instructions or online at www.argos-support.co.uk

If you still require further assistance, call one of our experts on 0208 068 1044*.

Please have the following information ready: 7 digit Argos catalogue code e.g. 123/4567 from your receipt of product packaging

or 7 digit PN e.g. 503XXX from the product or packaging

Date of purchase – from your receipt

Helpline business hours:

Monday to Friday 9.00 – 18.00

Saturday 9.00 – 16.00

Sunday Closed

Or e-mail for written support to; argos@cordonsweb.com

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

52 ALBA Product support

Product support

Help is always at hand

Environmental Considerations



Protection of the environment is an important concern to Alba. In order to put this concern into tangible actions, Alba has consciously included a set of methods that favour a respect for the environment into the entire cycle of its products; from fabrication to consumer usage, to final disposal.

Batteries : If your product contains a detachable battery pack, you should only dispose of it in a designated collection point for used batteries.

The Product : The crossed-out wheellie bin symbol on your product signifies that it falls into the category of electric/electronic equipment. Products of this type contain substances that are potentially dangerous to the environment and to human health. Therefore, you should not dispose of the Alba electronic device in a regular trash. As such, the current European directives ask that this device be collected: at places of distribution in the case of a purchase of a similar electronic product. At locally created disposal areas (waste disposal centres, sorted trash system, etc.). By doing this, you are actively participating in the reuse and recycling of disposed electronic and electric equipment that could have potential effects on the environment and human health.

Troubleshooting section of these instructions, or online at www.argos-support.co.uk If you still require further assistance, call one of our experts on 0208 068 1044.

Product support

Help is always at hand

ALBA

Your Alba Guarantee

This product is guaranteed for 24 months from the date of original purchase. Any defect that arises due to faulty materials or workmanship will be repaired free of charge (or if applicable the product will be replaced or the purchase price refunded) where possible during this period by the dealer from who your purchased the unit.

The guarantee is subject to the following provisions:

- The guarantee does not cover accidental damage, misuse, cabinet parts, knobs or consumable items.
- The product must be correctly installed and operated in accordance with the instructions contained in the manual.
- It must be used solely for domestic purposes. The guarantee will be rendered invalid if the product is re-sold or has been damaged by inexpert repair.

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

Product support

Help is always at hand

- Specifications are subject to change without notice.
- Alba disclaim any liability for loss or damage arising from the breakdown of the product.
- This guarantee is in addition to and does not diminish your statutory or legal rights.

Troubleshooting section of these instructions, or online at www.argos-support.co.uk If you still require further assistance, call one of our experts on 0208 068 1044.

Product support

Help is always at hand

Sar - After the laboratory measurements, when it is kept at 0.5 cm from your body, the SAR values for this device are:

Head Max: 0.968W/Kg (10g)

Body Max: 1.466W/Kg (10g)

Argos declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. A copy of the declaration of conformity can be obtained from: Argos Ltd. 489-499 Avebury Boulevard, Milton Keynes, MK9 2NW, UK

If you require any technical guidance or find that your product is not operating as intended, a simple solution can often be found in the

WMAN		
Frequency band	Maximum output power	
GSM B2/B3	26~ 31dBm	
GSM B5/B8	29~ 36dBm	
UMTS B1/B8	20~ 26dBm	
FDD LTE B1/B3/B7/B20	NA	
WLAN		
Standard	Frequency	Avg. Power (dBm)
802.11b	2.4~ 2.4835GHz	13.63~16.17dBm
802.11g	2.4~ 2.4835GHz	9.10~11.80dBm
802.11n	2.4~ 2.4835GHz	9.50~12.19dBm
Bluetooth		
Bluetooth Version	Frequency Range	Avg. Power (dBm)
EDR	2.4~ 2.48GHz	4.11~7.62dBm
BLE	2.4~ 2.48GHz	-2.27~0.66dBm

ALBA

Contact: www.argos-support.co.uk

Helpline: 0208 068 1044

PN: 115941

